



P.O. Box 277 Zeeland, MI 49464
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Dear Georgetown Shores Lake Homeowner,

Arrowwaste was contacted by East Georgetown Shores Lake Association (EGSLA) to bid for your association. In good faith we bid a fair rate. Arrowwaste was the lowest bidder and we were awarded the business. In order to make a smooth transition from your current hauler to Arrowwaste we decided to wait until your current service has ended with your current provider. We didn't want to start delivering carts right away before you had a chance to stop your service with your current provider. How we left it with the EGSLA is that we would wait for the calls from their residents and we would start service at that time and deliver carts when started. We tried to be as accommodating as possible.

Apparently another garbage company delivered carts to everyone and attached a letter insinuating they are the selected trash company. They also lowered their bid rates to match ours. As Randy, from EGSLA, said in his e-mail to the Homeowners, "We decided to still go with the lower proposal of Arrowwaste and sent out the e-mail notifying all the residents of this". Randy also said, "For most of you returning home was a bit of a surprise since there were trash bins in your driveway from a company who we did not recommend for service". We are sure you find this kind of strange.

Arrowwaste is a local company out of Holland. We have provided personalized service in this area for 12 years. We have conducted our business as well as our business practices with the utmost integrity. We are still honoring our rate for ESGLA. Please do not contact Everkept to start service with them. Leave their carts outside for them to collect. I hope you will honor our accepted bid from the ESGLA and call us, the company selected by the ESGLA to be the exclusive hauler in your subdivision. We are still willing to be accommodating and wait until your current service is over. At that time, please call us at 616-748-1955 to start service.

Thank You,

Arrowwaste, Inc.